

## Care & Maintenance

### **How to maintain Arenastone quartz worktops**

For routine daily cleaning, simply wipe down your worktop with a damp microfibre cloth. BrioTop spray cleaner from Arenastone can also be used daily to maintain your worktops in conjunction with a microfibre cloth.

### **Clean up spills right away before they can dry**

Even though Arenastone is resistant to staining when exposed to liquids, such as wine, vinegar, lemon juice etc, you'll want to wipe up food and liquid spills as soon as possible.

The dye in some products e.g. beetroot, red wine, etc will not always wipe off with a damp microfibre cloth if allowed to dry out on the surface. For stubborn or dried spills, use a microfibre cloth or suitable nonabrasive cleaning pad in conjunction with BrioTop and Nano Cream Cleaner.

### **Cutting boards and trivets**

Arenastone quartz surfaces are heat and scratch resistant, but NOT heat and scratch proof. Placing hot objects taken straight from the hob or oven (frying pans, pots, etc.) on to the Arenastone surfaces can make irreversibly damaged marks. Therefore, it is recommended to use mats or trivets on the surface when you need to place hot objects on it. Built in integrated hobs, dishwashers, etc generate heat, so the surface should be protected by ensuring there is sufficient separation for ventilation so that heat can be dissipated.

### **Can I cut directly on Arenastone quartz surfaces or use sharp utensils?**

Arenastone is made from 93% natural quartz, one of the hardest and most beautiful minerals in the world. Nevertheless, to ensure its integrity and beauty we do NOT advise cutting directly on the surface. Always use a chopping board when working with knives or sharp tools.

### **Concrete and matt finishes**

Like all unpolished materials it can be prone to visible stains and marking, and will need to be maintained more regularly. For stubborn or dried spills, use Nano cleaner or BioTex on a damp microfibre cloth or suitable anti scratch pad with water or Brio Top spray cleaner and apply in a large circular motion, then rinse well with clean water and dry. In certain cases, the whole worktop will need to be cleaned, not just the marked area.

### **Things to consider**

Do not use washing-up liquids that are concentrated or diluted on your Arenastone worktops as this creates a build-up on the surface which, over time, will become dull and lifeless. If this has happened, remove all traces with BrioTop and, if required, Nano BioTex cleaner using a microfibre or non-scratch abrasive pad.

Do not use colour enhancing sprays or liquid maintainers or polishes as these will create an artificial surface finish which will be difficult to maintain and potentially create patchy and marked areas.

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### **Do not use bleach and avoid high-PH cleaners**

Casual exposure to alkaline solutions, such as diluted bleach will not damage quartz surfaces. Highly alkaline (high pH) cleaners, such as oven cleaners and concentrated bleach, are not recommended and can damage your worktops.

### **Removing cooking grease**

When grease from cooking is an issue, use BrioTop with a warm damp microfibre cloth, to help loosen and remove the grease from the surface.

### **Permanent markers**

Keep permanent markers and inks away from your worktops. Should these agents come into contact with the surface, clean first as outlined above. If the stain persists, moisten a microfibre cloth with Nano cleaner or a comparable product, and rub it gently into the stain. Rinse thoroughly with warm water to remove any cleaner. Alternatively seek assistance from your fabricator.

### **Keep solvents and powerful chemicals off the worktop**

Avoid exposing Arenastone quartz surfaces to strong chemicals and solvents, especially paint removers or furniture strippers containing trichloroethene or methylene chloride. Keep nail polish remover, bleach and oil soaps away from your Arenastone quartz worktops.

### **Dealing with more difficult spills and materials**

Materials that harden as they dry (such as gum, food, grease, nail polish or paint) are especially tenacious. These can be removed using a ceramic utility blade and then cleaning with BrioTop and microfibre cloth. Please consult your fabricator for assistance.

**Do not use ARENASTONE quartz in outside locations or in places subject to intense solar radiation, or in places where the material may be exposed to UV rays.**

**Whilst Arenastone is extremely hard wearing please remember that it is not indestructible. Care and consideration are required, particularly around the sink area particularly if you have an undermounted sink. Pans and heavy cast iron types can cause chipping to the leading edge of the sink and leading front edge of the top.**

### **Arenastone is backed by a 10-Year Limited Residential Warranty**

In the unlikely event that you do experience any problems due to a manufacturer's defect, please contact your fabricator.